• Three things I learned

- Statistical consultation with a client usually has five stages:
 - Establishing rapport
 - Identifying the research problem
 - Setting goals
 - Agreeing on a division of responsibility
 - Reviewing what has occurred
- Always send the client a written summary of my understanding of the project and the agreed-upon course of action. That way it's easier for the client to check my summary and to correct any misunderstanding.
- Consulting rules
 - Helper: technician who are responsible for client's questions
 - Leader: intellectually involved
 - Data-Blesser: no statistician likes it but it's impossible to avoid
 - Collaborator: truly involved with the project
 - Teaching: learn about another area of science

• Three questions I had

- During the second stage of consulting, if I'm dealing with an intermediary, what are some appropriate ways to request a meeting with the real client?
- From the authorship example given, it seems that it was only after the publication did the consultant know that he/she was not part of the authorship. Is this something that I should make clarification before the finalization stage of the project?
- Why does the academe grant the same amount of reward to both statistical consulting jobs and non-statistical jobs? To me the work differs a lot and the working intensity are also not comparable.