

Things learned from the article:

- Consultation with a client usually has 5 stages: (a) establishing rapport, (b) identifying the research problem, (c) setting goals, (4) agreeing on a division of responsibility, and (5) reviewing what has occurred.
- Consultants should ask questions to clarify points, as clients often does most of the talking and sometimes the words are not well-organized. In this case, consultants need to ask proper questions to identify the research problem.
- Our model should both be effective and easy to explain and understand.

Questions:

- What can we ask to clarify clients' expectation for us?
- If there's no enough time to re-do our work after the failure, can we just tell the truth? What else can we do to make up for it?
- How to balance our live with the work? I've taken my internship as a consultant for about two weeks, and it's already made me exhausted.