- Three things that you learned from the article

There are generally five stages in statistical consultation. Establish rapport, identify problem, set goals, agree on responsibility division, and review what has occurred.

Clients expect different roles from consultants. Roles include helper, leader, data-blesser, collaborator, and teacher.

Consultants can also negotiate for the desired role instead of following everything the client says

- Three questions that you have about the article

The reading says "Clients have multiple interests; develop a climate for agreement by first focusing on shared interests and then turn to interests that are opposed". When would the client's interest be opposed to the consultant's?

Is project timeline something to bring up in the setting goals stage?

When consultant takes the role of collaborator, would it be more tricky with responsibility division?