

# 36-490: Speaking Skills

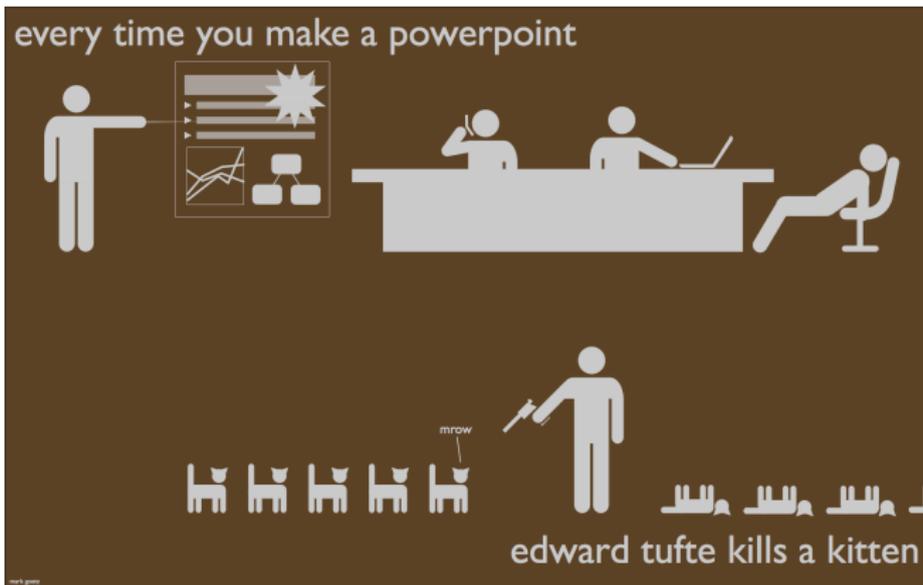
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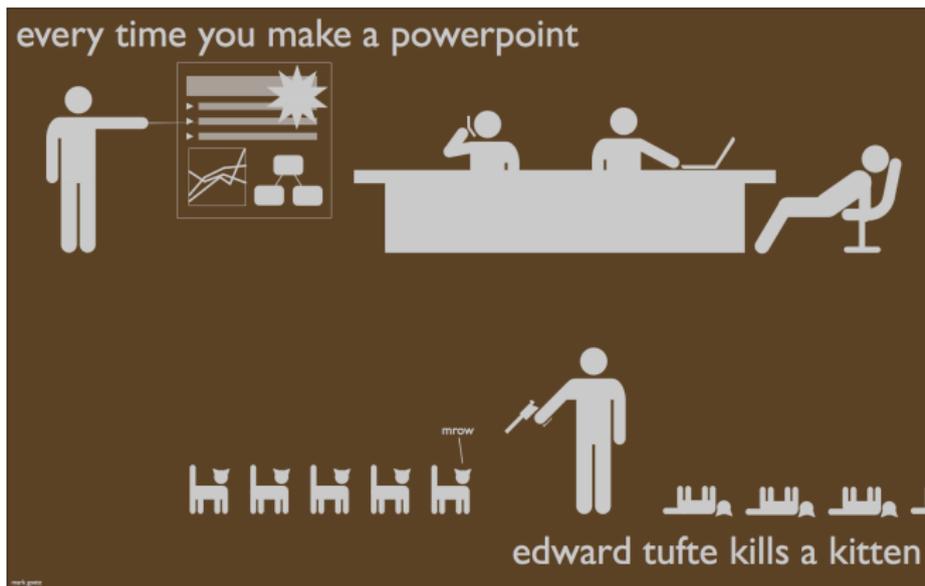
19 April 2010

# Introduction

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The rest is commentary

# External: The Audience

## External: The Audience

Memory

## External: The Audience

Memory  
Channel capacity

## External: The Audience

Memory  
Channel capacity  
Attention

# Internal: The Speaker

# Internal: The Speaker

Memory

# Internal: The Speaker

Memory  
Fear

# The Interface: Social Interaction

# The Interface: Social Interaction

Courtesy

# The Interface: Social Interaction

Courtesy  
Engagement

# The Interface: Social Interaction

Courtesy  
Engagement  
Ritual