

36-490: Speaking Skills

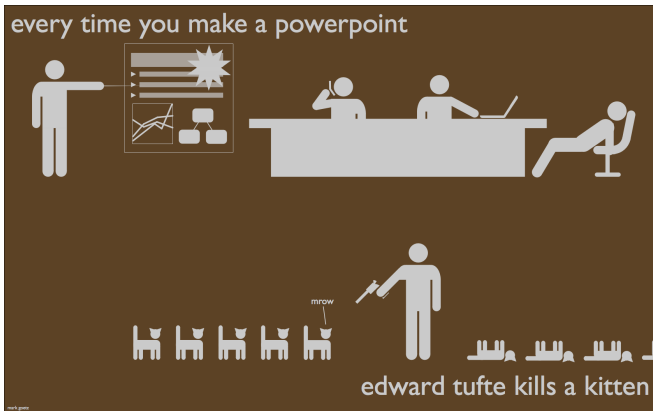
Cosma Shalizi

Statistics Department, Carnegie Mellon University

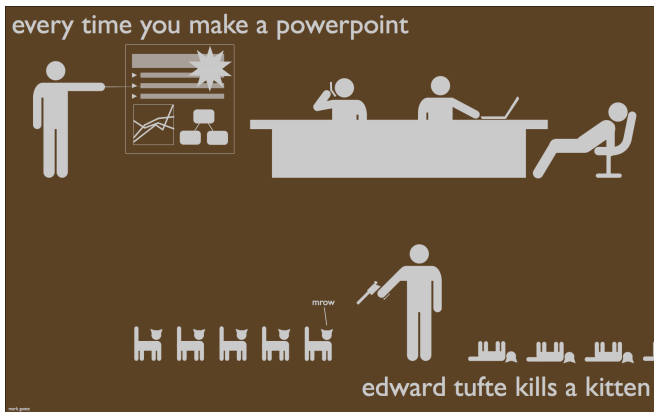
19 April 2010

Introduction

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The rest is commentary

External: The Audience

External: The Audience

Memory

External: The Audience

Memory
Channel capacity

External: The Audience

Memory
Channel capacity
Attention

Internal: The Speaker

Internal: The Speaker

Memory

Internal: The Speaker

Memory
Fear

The Interface: Social Interaction

The Interface: Social Interaction

Courtesy

The Interface: Social Interaction

Courtesy
Engagement

The Interface: Social Interaction

Courtesy
Engagement
Ritual